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ROXANNE ROCKVAM

Two Time IMBC Best Profit Center Idea Winner

ICON Ultimate Marketer National Finalist

Darlene Briggs Marine Woman of the Year.

Achieved Insider Status for selling 100K online

Former National Champion at Baton Twirling – coached two national champions.

Speak Japanese

Dog's Name: Sir Golden Waffles

Hobby: Making Funnels & Websites.

Pontoon Girl®
PancakeAndWaffles.com
StartCollectingEmail.com



ROCKVAM BOAT YARDS, INC.

Dockage

Dry Stack

Repairs & Service

Winter Storage

Boat Club

Pontoon Rentals

Ship's Store & Gas Dock



AWARDS MARKETING

National Marina of the Year – Marina Dock Age Magazine

Best of Summer – Minneaoplis St. Paul Magazine

Readers Choice for 11 years and counting

Awarded Elite Fleet Status by Marinas.com

Minneapolis Boat Show Best Marketing

Best Political Advocacy by National Marina Day

Minnesota Clean Marina

Entering our 62nd Anniversary Celebration

WHY EMAIL

Email is... Lazy Social Media

Who Has Email?

How Many time a day do you check it?

Are there emails you do not open?

It is all about the content and engagement

BONUS We will focus on what goes IN email & this will make you have better social posts, too!

TODAY'S GOAL

We have an hour

Take out a piece of paper.

Write "Action Plan" at the Top

Use the entire sheet. Write the numbers 1 to 6 on the left going down the page, leaving space between each number.

TODAY'S GOAL

Thank you again for letting me teach this...

AND

Thank you for a little leeway in exploring Social Media

Posts — it will all make sense as we quickly approach the value of email.

Let's do this!

WHY ARE WE DOING THIS?

This year we need to engage.

Things are getting strange.

People are running out of money.

YOU MUST CONNECT WITH THEM ONLINE.

BUT... social media has also changed with censorship so you need to develop your email list to gain control of your marketing and create an asset.

LAZY SOCIAL SUCCESS

- 1) Show UP even when all you hear is Crickets
- 2) Update your Instagram, Facebook, and Linked In Profiles and About Me sections
- 3) Know who you are talking to
- 4) Create a Call to Action
- 5) Be Engaging
- 6) Schedule it!





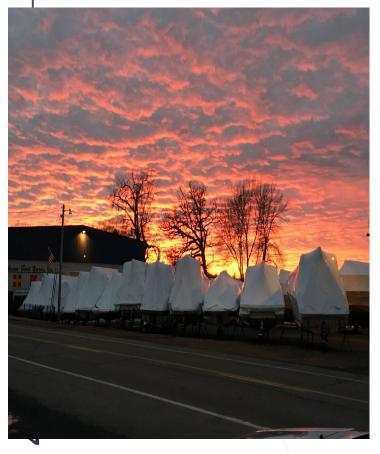
TODAY'S GOAL IN ACTION

We are going to "Level Up" your COMMUNICATIONS

You already have places online that you are communicating with your customers, but the goal is ENGAGEMENT.

Social Media is a conversation.

READY...





THAT'S IT.

- 1) Show UP even when all you hear is Crickets
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LET'S START WITH #3

#3 - Who are you talking to?

Under #3 on your paper. Write the name of your favorite customer — the one you just LOVE to work with... write down why you enjoy them. Is it because of the boat, the friends, pay their bills, order lots of service work.

Write their name and a few reasons you picked them.

And now...

LET'S TALK ABOUT PEARS



SERIOUSLY.

Have you ever wondered how to market pears?



LET'S DO THIS...

If you were tasked with selling pears... what would you do?



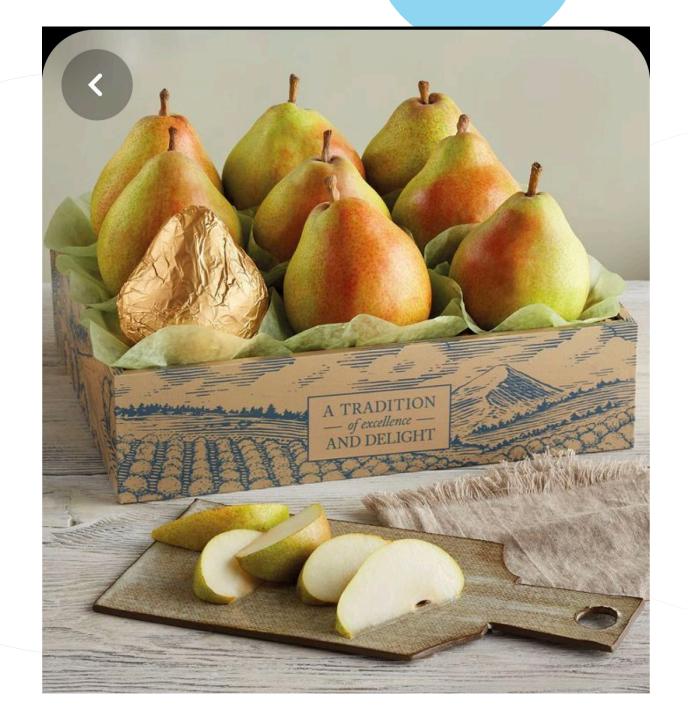
WOULD YOU SELL THEM LIKE...



OR LIKE THIS...



OR LIKE THIS



THEY'RE ALL PEARS

But they have very different price points.

Lots of different ways to present the product.

There are lots of different reasons to buy your product...

BUT WAIT... THERE'S MORE!











If you say "I want to buy pears" it can mean many different things

HOW ABOUT THESE PEARS

You are still selling pears...

ENOUGH ABOUT PEARS (FOR NOW)

I used Pinterest and searched for boats...



THIS WAS THE FIRST RESULT





Awesome Stuff 365 - Co... 66k followers

Follow

Luxurious 50-Meter Super Yacht







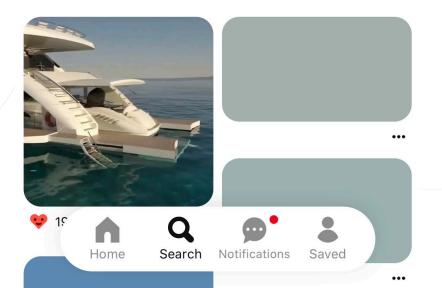


FOLLOWED BY...



Article from Power & Motoryacht





FOLLOWED BY...

I looked up open bow...



Article from Small Boats for Sale, Ro...

Dovetail Rowing Boat - For Small Lakes & Ponds | Heyland Marine

AND GOT THIS...



AND THIS...







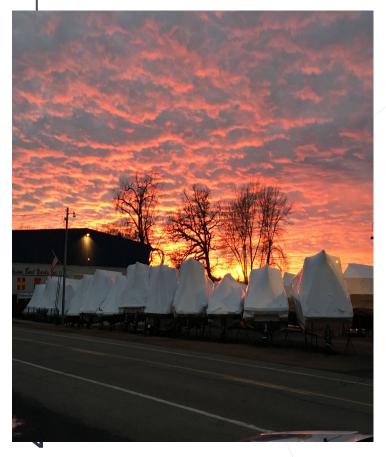


Luxurious 50-Meter Super Yacht

THIS is today's biggest take away.

WHO ARE YOU TALKING TO?

What are you saying?





#3 AND #5 - THAT'S IT.

- 1) Show UP even when all you hear is Crickets
- 2) Update your Instagram, Facebook, and Linked In Profiles and About Me sections
- 3) Know who you are talking to
- 4) Create a Call to Action
- 5) Be Engaging (content)
- 6) Schedule it!

Think about your ideal customer in #3



Your message is somewhere between

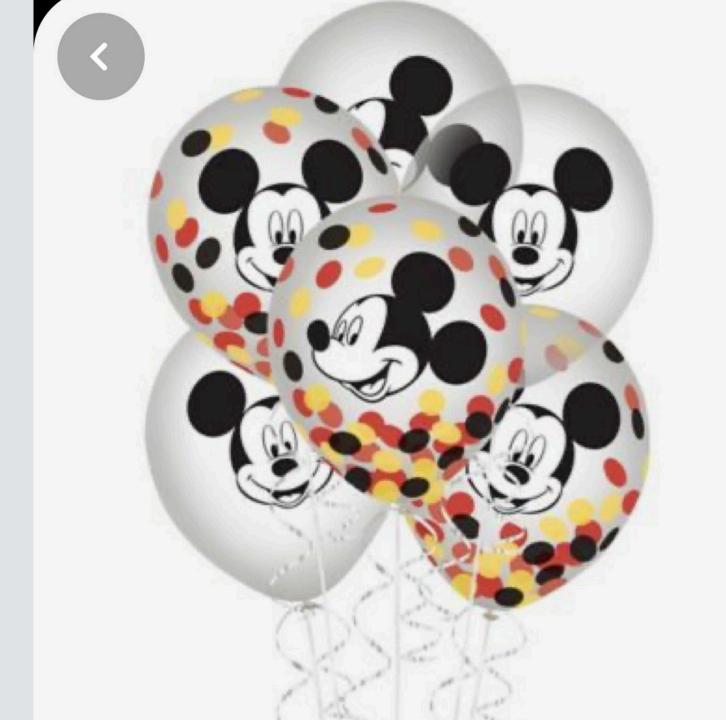
bulk pears and super yachts.





Luxurious 50-Meter Super Yacht

WHO ARE YOU TALKING TO? WHAT ARE YOU SAYING?



REMEMBER It's Walt Disney Day



Let's create a post...

FOR Today
For Your Marina

WHO ARE YOU TALKING TO?

What are you saying?

Behind the Scenes





Branding



Selling

MICKEY MOUSE PRETZELS

Thank you to Abby for making the delicious and creative M & M chocolate covered pretzel treats. AND thank you to Walt Disney for letting us celebrate your day! How will you celebrate?

MICKEY MOUSE COOLER

It's Walt Disney Day! Imagine taking Mickey on a boat ride all summer long. Just fill this cooler with your favorite beverages and hit the water! It's a celebration for years to come and available in our store.

Speaking of stores, a couple yeas ago I was at Walt Disney World on Mickey Mouse's birthday, AND even met one of the artists! So... How are you celebrating Walt Disney Day?

These posts are engaging!

Behind the Scenes

WHY?

Selling

People will feel a connection with you.



More than a "Today is Walt Disney Day"

Branding



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#4 - THAT'S IT.

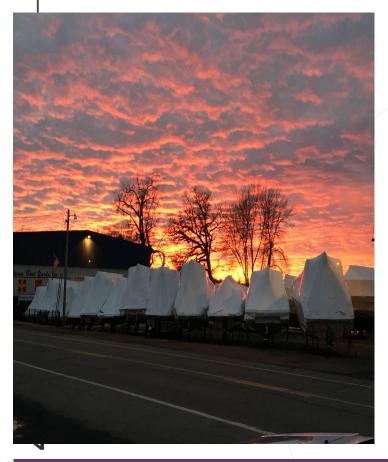
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MOST BUSINESS ARE CONCERNED ABOUT

Facebook, Instagram, Twitter, Snapchat...
Where do I post????

SOCIAL MEDIA IS LESS ABOUT WHERE

AND MORE ABOUT CREATING A CONSISTENT CONNECTION.





#1 - THAT'S IT.

- Show UP even when all you hear is Crickets (consistent)
- 2) Update your Instagram, Facebook, and Linked In Profiles and About Me sections
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SOCIAL MEDIA IS LESS ABOUT WHERE

Who are you talking to?

WHAT ARE YOU SAYING?

When and How often are you saying it?

BACK TO #1

1) Show UP – even when all you hear is Crickets (consistent)

Under #1 on your paper.

Social Post: DAY and TIME

Email: DAY and TIME

Make a decision right now to do this.



NOVEMBER 18 WAS... NATIONAL PRINCESS DAY

Look at the water... and remember the "boats"

Think about your #3 customer

Who are you talking to? What are you saying?



TIP: PHOTOS MAKE A DIFFERENCE CONSISTENCY ONLY WORKS WHEN YOU ENGAGE!

The online world is changing.

Me: I've been locked out of my Facebook account 3 times in two months.

Build an email list And Build an Asset.

***Just remember you cannot spam people and they must properly join your list in compliance with CAN-SPAM laws.

Create your very own personal money printing machine.

I did not believe this.

Then we sold \$1,800

in two hours!



SAME GOAL!

Consistency & Engagement

SAME GOAL!

Who are you talking to?

What are you saying?

* TOPICS *

Things that are important to your customers... NOT things important to you.

* TOPICS *

Oil Change

VS.

Sunsets (or drinks)

* Fun Fact *

What's important to you Is NOT important to your customer

BUT what is important to your customer IS important to you.

WEEKLY NEWSLETTER

TONKA THURSDAY

THE LAKE MINNETONKA EXPERIENCE

ISSUE 127 | DECEMBER 19th TO DECEMBER 25th, 2019

BROUGHT TO YOU BY ROCKVAM BOAT YARDS. INC.

UGLY SWEATER CHRISTMAS PARTIES

Enjoy Ugly Sweater and Holiday Christmas parties all weekend long at the following bars and restaurants:

McCormick's Pub and Restaurant Friday the 20th from 8:30 PM to 11:30 in Wayzata

Maynard's Restaurant Saturday the 21st from 9:00 FM to close in Excelsion Carbone's Pizzeria Bar & Grill Friday the 20th from 8:00 PM to 1:00 AM in Mound

Back Channel Brewing Friday the 20th from 6:00 PM to 11:00 PM in Spring Park

The Red Rooster Saturday the 21st from 6:00 FM to 11:30 PM in Long Lake

HOUDAY MARKET

Wayaata Brew Works is hosting their annual Holiday Market on Saturday the 214 from 12:00 PM with over 15 vendors with hot chocolate and adult beverages.

POP UP BAR

The Old Log Theatre in Excelsion has been transformed into the Jingle bar, a pop-up Christmas sociatal bar. Open 6:00 - 11:00 PM, Filday and Saturday.

CHRISTMAS EVE BUFFET

Enjoy a Christmas Eve buffet including a NY strip, honey glazed ham, a seafood display, and more at Ninetwentyfive in Waysatla on Lussiday from 500 PM – 9:00 PM.

WEEKLY NEWSLETTER



THE LAKE MINNETONKA EXPERIENCE

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HOUDAY MARKET

Holding their annual Holding Market on Saturday the 21st from 12:00 PM - 4:00 PM with over 15 vendors with hot chocolate and adult beverages.

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CHRISTMAS EVE BUFFE

brigor a Christinas eve butter including a NY strip, honey glazed ham, a seafood display, and more at Ninetwentyfive in Wayzata on Tuesday from 5:00 PM – 9:00 pM Who are you talking to? What are you saying?

Restaurants

Happy Hour

Festivals

Unique Events

WEEKLY NEWSLETTER



Who are you talking to? What are you saying?

We also attach an email that includes...

What happened in the past week

Boats for Sale

Special Offer

DOES THIS WORK?

NOTE: 15%
IS A GOOD OPEN RATE

Email & Broadcasts	×					~		X
Social Media Marketing	↑ ↑ https://ae228.infusionsoft.com/app/nav/link?navSyste	em=nav.marketing&navModule=broadcast		120% ☆		⊘ ⊻	∽ ©) =
	Email ~Contact.FirstName~ - Holiday Shop Sent Nov 23rd at 12:53 PM	Sent	50.2% Opens	5.6% Clicks	•			^
	Email ~Contact.FirstName~ - Workout, Liv Sent Nov 17th at 5:33 PM	Sent	50.3% Opens	5.3% Clicks	•			ı
	Email ~Contact.FirstName~ - Boutique, Ab Sent Nov 10th at 11:15 AM	Sent	49.6% Opens	6% Clicks	•			ı
	Email ~Contact.FirstName~ - Beer, Fitness Sent Nov 3rd at 11:15 AM	Sent	53.2% Opens	5.7% Clicks	•			١
	Email ~Contact.FirstName~ - Halloween, H Sent Oct 27th at 11:16 AM	Sent	52.2% Opens	5% Clicks	•			
	Email ~Contact.FirstName~ - Flamingos, B Sent Oct 20th at 7:15 PM	Sent	49.1% Opens	5.8% Clicks	•			
	Email ~Contact.FirstName~ - Pump Out / Sent Oct 16th at 10:41 AM	Sent	58.6% Opens	0.9% Clicks	•			
	Email ~Contact.FirstName~ - Trivia, Succul Sent Oct 13th at 12:41 PM	Sent	50.4% Opens	5.3% Clicks	•		ŀ	

NEWSLETTER CHEAT SHEET

- 1) List 20 area businesses
- 2) List their websites

They are going to write your content.

Look up NationalToday.com and pick out relevant celebrations to you.

Follow the 3 to 1 rule!

Have a template – takes less than 30 minutes a week.

BUILD YOUR LIST

- 1) \$1 for every name
- 2) Collect email addresses

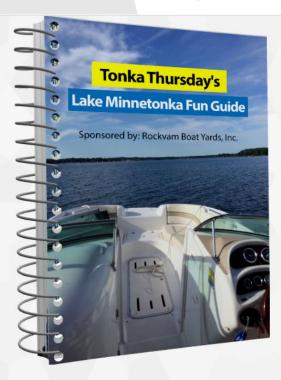
Form on your counter

Add check box to your contracts

Sign up for "newsletter" on website (pretty ineffective)

FREEMIUMS

Create something of value others want





Tonka Thursday - Lake Minnetonka Fun Guide Brought To You By Rockvam Boat Yards, Inc.

Discover What You Need To Know About Creating A Fun Outing On Lake Minnetonka...

WHAT'S INSIDE: A List Of 60 Area Restaurants, Our Top 12 Ideas For What To Do Around The Lake Area, The Best Festivals On The Lake, And 6 Hand Crafted Self Guided Tours You Can Take On Lake Minnetonka. You'll Also Receive Our Tonka Thursday Weekly Newsletter!

MONETIZE YOUR LIST



- 2) Print on demand
- 3) Affiliate













BACK TO #5

Be Engaging – GREAT TOPIC GENERATOR!

Under #5 on your paper.

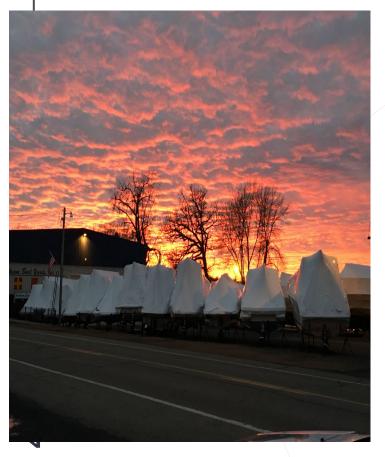
Pick one profit center...

Write three of your most asked questions GOOD STARTING POINT WHEN YOU CAN'T THINK OF ANYTHING TO WRITE!

Notice I said Profit Center — NOT Marina...

Marina is kind of like "boats" on Pinterest

— too BIG of a topic.





FINAL REVIEW

- Show UP even when all you hear is Crickets (consistency)
- 2) Update your Instagram, Facebook, and Linked In Profiles and About Me sections
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BACK TO #2

2) Social Profiles.... OMG. Be Engaging with your profile, too. People want to do business with PEOPLE! So share cool things...

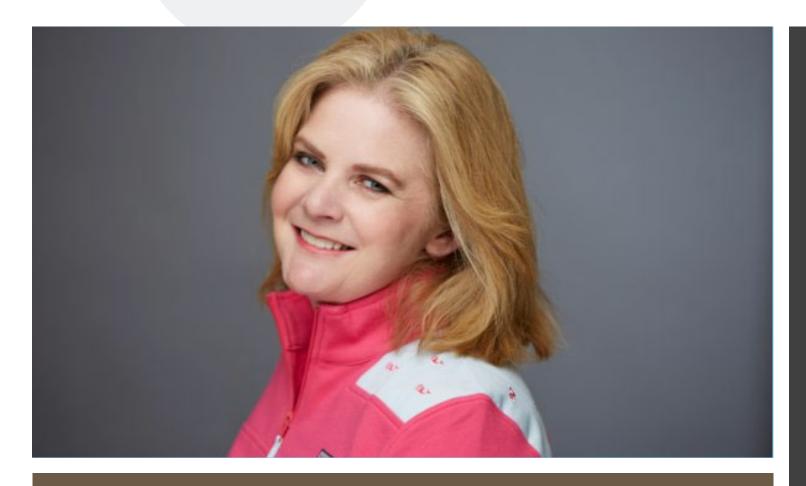
Under #2 on your paper.

WRITE "DO IT TODAY"

DO NOT BE BORING!

WRITE AT LEAST.... One Unique Thing. Favorite Food. Hobby.

Notice I said do not be boring but Hint... DO NOT OVERSHARE.



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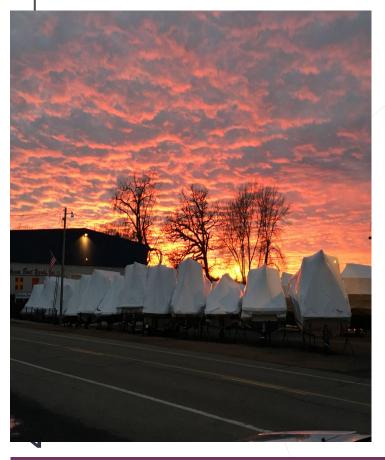
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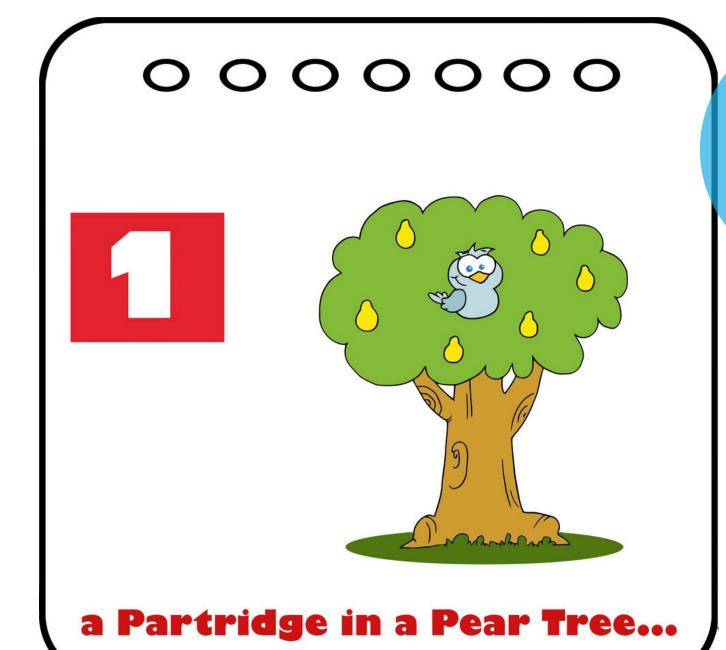
REALLY IT'S THE FINAL REVIEW

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TAKE ACTION.

Incase you're wondering why pears...





Then I thought Christmas

THEN I WONDERED...

When is National Pear Day?

NATIONALDAYCALENDAR.COM •

HINT... write that under #5

December 8th!



BONUS TASK

ADD: Create an email about pears...

Use Pinterest:

Which is better for Your audience?



Remember to create a call to action!

WHO ARE YOU TALKING TO?

What are you saying?

REVIEW: TODAY'S GOAL

Do you have a one sheet of paper "Action Plan" to start leveling up your communication?

With a bonus?

Now add this...

FREE DOWNLOAD GIFT!

Start Collecting Emails.com

50 Topic Ideas
Email collection template (TODAY)
Cheat Sheet of Mistakes to Avoid



StartCollectingEmail.com

WOAH! Send me your pear email...



Roxanne@pontoongirl.com