



NAVIGATING OWNERSHIP & MANAGEMENT CHANGES

Page – Lake Powell, Arizona





INTRODUCTIONS

Michael Anderson – General Manager

Joey Smith – H.R. & Payroll Director

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Lake Powell

- Background
- Employment
- Services



Disclaimer

We're only sharing our personal insight.

What brings about Owner & Management Changes?

- End of a Lease and/or Contract
- Buy-out
- Mismanagement

WHY DOES IT MATTER?

The Good

- Fresh Start
- Opportunity to address chronic area of concern
- Additional Considerations



...The Bad & The Ugly

- Executing the plan of action
- Communication
- Morale
- Personnel Decisions
- Rumors





THE BIGGER PICTURE

Challenges

- Develop A Plan
- Communicate The Plan
- Execute The Plan
- Keep Staff Motivated

Considerations

- Maintain Service Quality
- Control YOUR Narrative
 - *Staff Perception*
 - *Customer/Public Perception*

Contemplations

- Do Whatever it takes to NOT regress
- Communicate Transparently
- Don't Fear Change



“QUESTIONS? COMMENTS?
...MUDSLINGING, DIRTY-LOOKS, FINGER-
POINTING, OR PICTURES?”

-Mike A.



A photograph of a narrow canyon with smooth, layered rock walls. A calm river flows through the canyon, reflecting the sky and the rock walls. The sky is blue with a few white clouds. The text "Thank You!" is overlaid in the center of the image.

Thank You!